



BIG GAME TREESTANDS
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www.biggametreestands.com
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EMAIL: customer.service@biggametreestands.com

Dear Valued Customer:

Thank you for contacting Big Game Treestands in regards to replacing your defective or damaged middle ladder section. We take great pride in providing you our customers with a safe, quality stand.

All of our stands have had extensive testing and research done to them and are not approved at heights varying from the original. Our stands are TMA tested and certified for their current manufactured heights. This means that the stand's current height is all that is allowed for the safety of the stand. Therefore, due to safety and liability reasons, we are not allowed and will not sell ladder sections to be used as extensions. We strongly recommend and advise that you do not try to elevate your stand in any way. Elevating this stand could jeopardize your safety and result in serious injury or death.

If a section of your ladder has been damaged, we will sell you a replacement part. Prior to this, a notarized release form and a picture of the damaged section is required. Once your notarized form and picture are received, you will be contacted regarding order information.

If upon receiving your replacement ladder section, you repair or find your middle ladder section, please do not try to use the section to elevate your stand. Elevation of this stand is strongly discouraged.

If used against manufacture guidelines Big Game Treestands does not warrant or assume any legal liability or responsibility for the safety and security of the product and its user(s).

NOTARIZED RELEASE FORM

DATE

YOUR NAME

YOUR ADDRESS

YOUR CITY, STATE, ZIP

YOUR PHONE NUMBER

Dear BGHA, Inc:

My intention is to purchase a replacement part from your company. I understand that any replacement part I purchase is meant to be used strictly as a replacement. I understand that using a replacement part to modify the original design of any product may cause my product to become unsafe and dangerous.

I, _____, hereby release BGHA, Inc. and
FULL NAME

_____ where I purchased my
STORE WHERE YOU PURCHASED THE PRODUCT

_____ from any liability regarding the use of
MODEL NUMBER

this product which deviates from its intended use. The serial number for my stand is ____-____. The serial number is located on a metal tag riveted to a platform section of the stand, or is on the box.

Sincerely,

YOUR SIGNATURE

NOTARY STAMP HERE: